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MyBus FAQ's

Q: What is MyBus™?

A: MyBus™ is a Multi-Function School Activity Bus (MFSAB) specially designed to meet the needs of multiple markets including childcare and activity centers, churches, service organizations, small businesses and other groups and clubs.

Q: What is an "MFSAB" vehicle?

A: MFSAB is short for Multi-Function School Activity Bus. An MFSAB meets the same Federal Motor Vehicle Safety Standards (FMVSS) as school buses, but is not required to have stop arms or traffic control lights and, in most states, is not required to be yellow. Studies have shown that school buses (including MFSABs) are the safest form of surface transportation.

Q: What are some of the safety features of MyBus™?

A: MyBus™ doesn't just meet the requisite Federal Motor Vehicle Safety Standards (FMVSS) for school buses, it exceeds them. MyBus is built with a sturdy, all-steel safety cage body construction and two roof crash rails that offer added passenger and rollover protection. Emergency exits are standard on all models and welded construction in key structural areas improves body integrity. The interior features automotive style gauges and driver controls, making it comfortable for a variety of uses and drivers. In addition, the 73" interior headroom and wide center aisle allow the driver or childcare provider to easily access all passengers to provide assistance as needed.

Thomas Built is committed to delivering the best of safety, quality, durability and innovation across the spectrum of bus types. Our engineers understand these vehicles carry very precious cargo, so they designed a rugged framework of one-piece, skirt-to-skirt roof bows and heavy-duty crash rails, built to withstand the rigors of everyday use. To that, we fasten 16-gauge aluminum side panels and continuous roof sections.

Q: Since a passenger van has seat belts, isn't it safer than a MFSAB MyBus™?

A: Seat belts are not the only factor to consider in determining what makes a vehicle safe. MyBus™ vehicles are required to meet the FMVSS safety standards required for school buses and therefore are held to a higher safety standard than passenger vans. Additionally, MFSABs like MyBus are built with sturdy all-steel roll cages so they can withstand a rollover better than other vehicles. They also are required to have emergency exits and rugged body construction for side impact protection. In fact, school buses have better per road mile safety records than all other vehicles. And, MyBus can be equipped with a lap or three-point safety belts. Even without seatbelts, compartmentalization is an effective technique used to protect occupants in the event of a crash. Padded seats with energy-absorbing backs in a close geometric configuration create a protective envelope that provides measurable crash protection. Seat belts, three-point safety belt seats and five-point harnesses are optional on all Thomas Built MyBus models. Every vehicle can be specified with just the right combination of safety restraints to meet businesses' needs.

Q: Where is MyBus™ manufactured?

A: MyBus™ is being produced at Thomas Built's manufacturing headquarters in High Point, North Carolina. Thomas recently invested \$10 million in Plant 1, where the Type A bus manufacturing is located, and where MyBus is being produced. The new optimized line is highly efficient with new paint booths, lighting, conveyors and tooling. These changes enable us to build a higher quality bus in a more productive environment for our employees. With a 90-year history of innovative transportation solutions, Thomas Built Buses is proud of its position as a leading North American school bus manufacturer, bringing quality buses to a wide range of customers.

Q: Where can a MyBus™ be serviced?

A: With the nation's largest dealer network and most advanced parts and distribution center available, servicing is easy. Thomas has factory-trained service personnel in every state and province, and local GM dealers can take care of all under-the-hood maintenance and service needs. In addition, all MyBus™ chassis come with a three-year/36,000 mile bumper-to-bumper warranty and a five-year/100,000 mile power train warranty.

Q: Is MyBus™ easy to drive?

A: MyBus™ is compact, highly maneuverable and has automotive style gauges and driver controls. In fact, the MyBus SRW has the same width as passenger vans. Things like easy-to-read, overhead driver control panels, a comfortable and adjustable driver's seat, improved visibility with a glass panel entrance door and a 360-square-inch Saf-T-Vue window near the entrance door make driving a pleasure.

Q: Will drivers need a special driver's license to drive MyBus™?

A: A commercial driver's license (CDL) is required for drivers of vehicles designed to transport more than 14 passengers. The MyBus™ SRW (single rear wheel) bus seats 14 passengers plus the driver, so in many states a CDL is not required. MyBus DRW 041 (dual rear wheel) bus seats up to 20 passengers, and our MyBus DRW 051 bus seats up to 30 passengers and a CDL is required for both, unless configured for 14 passengers. For more info on CDLs, please visit the [national DMV website](#).

Q: How will MyBus™ be made available to customers?

A: MyBus™ is available from a dedicated group of highly specialized dealers to assist you in selecting safe, reliable transportation. Call 1-866-98MYBUS (1-866-986-9287) or visit www.MyBus.com to locate a dealer and review inventory.

Q: Do you offer financing packages for the MyBus™?

A: For more than 10 years, Daimler Financial has been helping customers obtain the Thomas Built Buses they need to be productive and safe. We offer numerous commercial finance options to fit your needs. Our experienced, hands-on credit team can help you squeeze the most out of a tight budget. Talk to your [local MyBus dealer](#) to learn more about the custom financing solutions available from [Daimler Financial](#).

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